

Feniex Web Software Manual 1.800.615.8350 / feniex.com





CONTROLLER | SIREN | FLEET MANAGER



FENIEX WEB

QUICK REFERENCE GUIDE

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LF-0121

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SAFETY REGULATIONS & WARRANTY

Safety Regulations

The following provides all the information necessary to safely operate the previously listed products of Feniex Industries, Inc. Please read this manual thoroughly before installing or operating your new product in order to prevent any damage or injury. Failure to follow the listed instructions in this manual may result in damage to your products or personal injury.

- Proper installation of this product requires good knowledge of automotive systems, electronics and procedures.
- Please guarantee all vital components of the vehicle are not in danger of being damaged by drilling holes necessary for installation. Check all sides of the mounting surface before drilling any holes into the vehicle.
- Do not install this product in any way that interferes with the deployment of the air bag. Doing so may damage the effectiveness of the air bag and can lead to serious personal and vehicle injury. The installer will assume full responsibility of proper installation of the new unit.
- Please clean the mounting surface before installation of the unit when using tape, brackets, magnet, Velcro or suction cups.
- The product's ground wire must be connected directly to the Negative (-) battery post for effective use of the unit. Please follow all wiring guidelines provided to guarantee long lifespan and productivity. Failing to follow these instructions may result in damage to the product.

Warranty

Feniex Industries, Inc. warranties to the original purchaser that all our products shall be free from defects in material and workmanship. Feniex Industries' speakers, sirens, rocker panels, AM600 Beacons, Torch Lights, Al lightbars, Al Cubes, AM900 Work Lights, 8.5" Dome Lights, flashlights, Remote Spot Lights and controllers are warrantied for 2 years from the manufacturing date. In addition, all other products are warrantied for 5 years from the manufacturing date. .

If a warranty problem occurs, please contact customer support at 1.800.615.8350 or visit the web site at www.Feniex.com.

If the product needs to be returned for repair or replacement, call our customer support line to receive a return merchandise authorization number.

Operational times are from 10 a.m. to 5 p.m. central time, Monday through Friday. Please do not send in product without contacting support first for a RMA number.

Service After Expiration

Feniex Industries will still provide service for all products after expiration of the warranty. For any issues, call the customer support line. In some instances it may be necessary for the product to be shipped, freight prepaid and insured for loss or damage to Feniex headquarters.

Warning! Utilizing non-factory screws and mounting brackets may result in loss of warranty coverage.

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FENIEX UNIVERSITY

Visit Feniex University to learn to install and program your Feniex Web Software.



https://feniexuniversity.com/ Visit Feniex University to watch in-depth tutorials on the topics listed below:



CONTROLLER & RELAY VIDEO TOPICS:

SOFTWARE

Introduction to the Feniex One controller and relay

What comes with the Feniex One?

Mounting the controller and relay

The functionalities of the controller

Functionalities of the siren relay

Wiring up and powering the Feniex One

Servicing the Feniex One?

Understanding the software interface

Programming the 21 button and slide switch

Programming the 8 inputs

Programming the OBD2 plug-in

Programming the 32 outputs

Programming the dual-tone 200W siren

Programming and wiring the Quad Serial port

Programming the data link ports

Programming the global vehicle sync

Understanding the Fleet Manager

Understanding the Fleet Tracker



HOW TO PURCHASE

Visit feniex.com and navigate to the Feniex Web Live Fleet page: https://feniex.com/sirens-controllers/ feniex-web-live-fleet or click on the QR code with your phone's camera:



Add the product to your shopping cart and check out.

Once checkout is completed, you will receive an automated message to follow up with your purchase. A Feniex associate will create an account for you in 1-3 business days and email your login and temporary password.

Visit web.feniex.com and use your provided email and temporary password to login to your account:

https://web.feniex.com/login

or click on the QR code with your phone's camera:

Click "sign in".

Once logged in, you will be emailed a 6 digit verification code. Enter your code into the space provided and click "sign in".





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SETTING UP YOUR ACCOUNT

ADDING CONTROLLER:

Navigate to the "vehicle health" section of Feniex Web by selecting the car icon in the left side bar [1.0]

Click on "Add a Vehicle" button in the upper middle [1.1]

ADDING VEHICLES: [1.2]

SERIAL NUMBER:

The serial number can be located in the interface of the controller. To locate the serial number, click on the Dicon in the upper left corner of the Feniex One controller screen. Use the Controller ID number the serial number field.



UNIT NUMBER:

Enter the vehicle number provided by your agency/business. VEHICLE TYPE:

Select between Ambulance, Fire, Police (admin), Police (patrol) or Tow.

LICENSE PLATE:

Enter the seven-digit license plate number

FLAG TIRES AT:

Enter the miles you would like to replace the tires. As a general rule, quality replacement tires should last up to 50,000 miles.

FLAG BREAK AT:

Enter when you would like your vehicle's brakes replaced. Brakes are generally changed between every 10k and 20k miles.

FLAG OIL AT:

Enter when you would like your vehicle to require an oil change. Most vehicles require an oil change 5k - 7k miles.

MAKE & MODEL:

Enter your vehicle's make and model.

REGISTRATION EXPIRATION:

Enter date the vehicle's registration will expire.

IMPORTANT!

Do not use commas when entering the data on the flags.

[1.0]









MANAGING LIVE VEHICLE HEALTH

CAR OVERVIEW:

Top view of vehicle health. Quick look at the siren, oil, engine, brakes, tires and lights/aux [2.0]

Scroll over brakes, oil & tires to view flag on miles [2.0]



DIAGNOSTICS:

Navigate to the "vehicle health" section of Feniex Web by selecting the car icon in the left side bar [2.1]

Click on "Add a Vehicle" button in the upper middle

OVERRIDE BAD:

Lets the user override the vehicle flag to red **OVERRIDE GOOD:**

Lets the user override the vehicle flag to green

AUTOMATIC:

Resumes the flags to be triggered by the user-set vehicle flags



MESSAGE:

Message to the vehicle's Feniex One Controller and write custom message to driver [2.2]

Vehicle must be on wi-fi to receive message





ADDING THE C.A.N. MODULE

UNLOCKS THE LIVE VEHICLE HEALTH ON FENIEX WEB

Use the C.A.N. module to unlock Live Vehicle Health (see page 6) on your Feniex Web Software.

Each vehicle has a different installation for their C.A.N. module. Use the QR Code to the right, or visit:

https://f.hubspotusercontent30.net/hubfs/6927131/intermotive-feniex-interface-module.pdf

